

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:	)	Conf. No.: 6038
Anthony J. Dezonno	)	
	)	
Serial No.: 10/090,499	)	Filed: March 4, 2002
	)	
For: INTELLIGENT INTERACTIVE	)	Art Unit: 2617
VOICE RESPONSE UNIT	)	
	)	
Examiner: Genack, M.	)	

**AMENDMENT**

Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-0001

In response to the Office Action mailed March 31, 2011, please amend the claims  
in the above-identified application as follows: